

ECONOMY — GOVERNMENT OF AJMAN · 2023 · 7 MONTHS

Ajman Department of Economic Development

Data Strategy and Licensing Analytics Platform

Defined a data strategy, governance model and analytics platform that unified licensing data and enabled real-time economic dashboards.

11

Sources unified

9Executive
dashboards**-95%**

Report turnaround

6Departments
enabled

THE CHALLENGE

Licensing data was fragmented across legacy systems, limiting Ajman DED's ability to report on economic activity and respond to federal data-sharing requests.

OUR APPROACH

- Built a federated data governance model with stewards per domain
- Designed a cloud-native analytics platform with managed services
- Migrated 11 source systems into a unified semantic layer
- Stood up 9 executive dashboards aligned to KPIs

OUTCOMES

- Single source of truth for licensing and economic activity
- Federal data-sharing requests answered in hours, not weeks
- Self-service analytics adopted across 6 departments